

Granting HOC Permissions via Permission Sets

The standard profiles for HandsOn Connect users are "System Administrator" and "Staff". In some instances of Salesforce your HOC users might have a custom profile created by your organization. In this case, you may not be able to access some of the elements of HandsOn Connect.

In order to have HOC access, if you have a different profile, you can a permission set to that user, which will grant them the appropriate HOC permissions.

There are Four Permissions sets available to system administrators to assign to a Salesforce User:

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The Four Permission sets available

- HOC System Administrator Grants a user with a full Salesforce license, System Administrator access to HOC
- HOC Administrator Grants a user with any other kind of Salesforce license (i.e. Profile), System Adminstrator access to HOC
- HOC Staff Grants a user Staff access to HOC. (i.e they do not have permission to delete records or edit email templates, etc.)
- HOC CMS Administrator Grants a user access to the HOC CMS.

To assign a Permission Set to a user:



Go to setup / permission sets, and click on the permission set you wish to assign. Click on Manage Assignments.

Then Click on Add Assignments

Permission Sets					
Permission Set HOC Administrator	Clone Manage Assignments				
Permission Set Overview					
Description	Same as administrator rights but not assigned to specific license.				
License					
Session Activation Required					
Last Modified By	HOC, 8/20/2019 11:18 PM				

Assigned Users HOC Adminis « Back to: Permission S	trator ^{Set}		
			A B C D E F G
			Add resignments Remove Assignments
Full Name	Alias	Username	is not available if any users are selected
No records to display.			is not available if any asers are selected.
			Add Assignments Remove Assignments
			ABCDFFG

Put a checkbox next to the User(s) you wish to assign the permission set to. And click the Assign button. (Then Click Done)



Assign Users Admin Users

View: Admin Users \$ Edit | Create New View

Assign Cancel						
Action	Full Name	Profile	Username			
🗌 Edit Login	Stephens-Leslie, Lorraine	System Administrator	lorraine@feedingsouthflorida.org			
🗌 Edit Login	Bonet, Ruth	System Administrator	fsf2017@gmail.com			
🗌 Edit	HOC Admin, 0182	System Administrator	client0182@handsonconnect.org			
🕗 Edit Login	Vatske, Sari	System Administrator	svatske@feedingsouthflorida.org			
🗌 Edit Login	Rodriguez, Ivonne	Staff	irodriguez@feedingsouthflorida.org			
🗌 Edit Login	Volunteer Coordinator, FSF	Staff	volunteers@feedingsouthflorida.org			
🗌 Edit	Wortsman, Alana	System Administrator	awortsman@feedingsouthflorida.org			