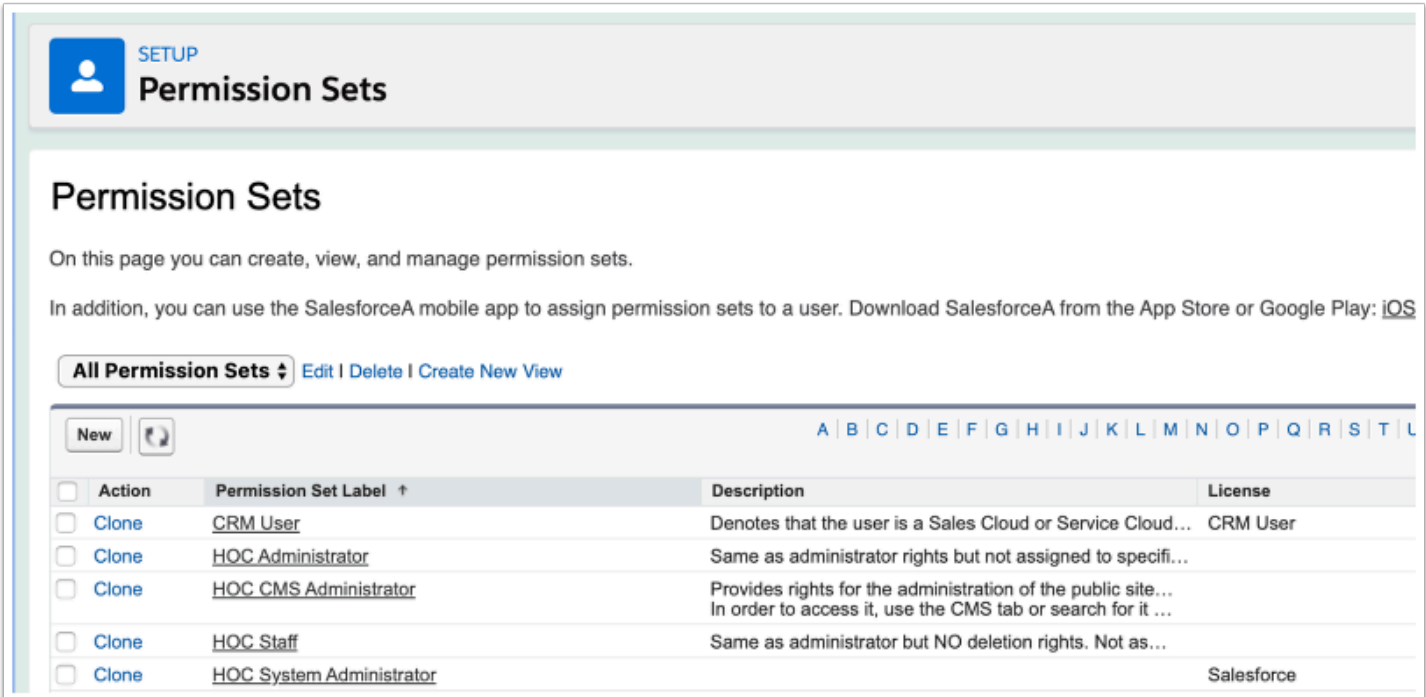


Granting HOC Permissions via Permission Sets

The standard profiles for HandsOn Connect users are "System Administrator" and "Staff". In some instances of Salesforce your HOC users might have a custom profile created by your organization. In this case, you may not be able to access some of the elements of HandsOn Connect.

In order to have HOC access, if you have a different profile, you can a permission set to that user, which will grant them the appropriate HOC permissions.

There are Four Permissions sets available to system administrators to assign to a Salesforce User:



SETUP
Permission Sets

Permission Sets

On this page you can create, view, and manage permission sets.

In addition, you can use the SalesforceA mobile app to assign permission sets to a user. Download SalesforceA from the App Store or Google Play: [iOS](#)

All Permission Sets ▾ [Edit](#) | [Delete](#) | [Create New View](#)

Action	Permission Set Label ↑	Description	License
Clone	CRM User	Denotes that the user is a Sales Cloud or Service Cloud...	CRM User
Clone	HOC Administrator	Same as administrator rights but not assigned to specifi...	
Clone	HOC CMS Administrator	Provides rights for the administration of the public site... In order to access it, use the CMS tab or search for it ...	
Clone	HOC Staff	Same as administrator but NO deletion rights. Not as...	
Clone	HOC System Administrator		Salesforce

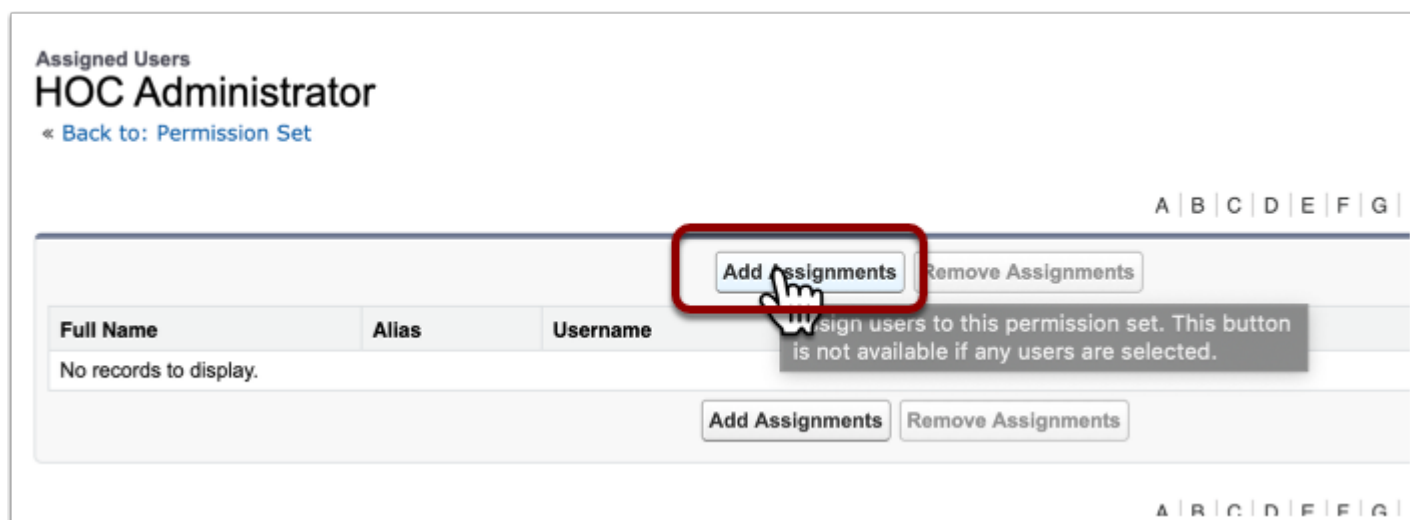
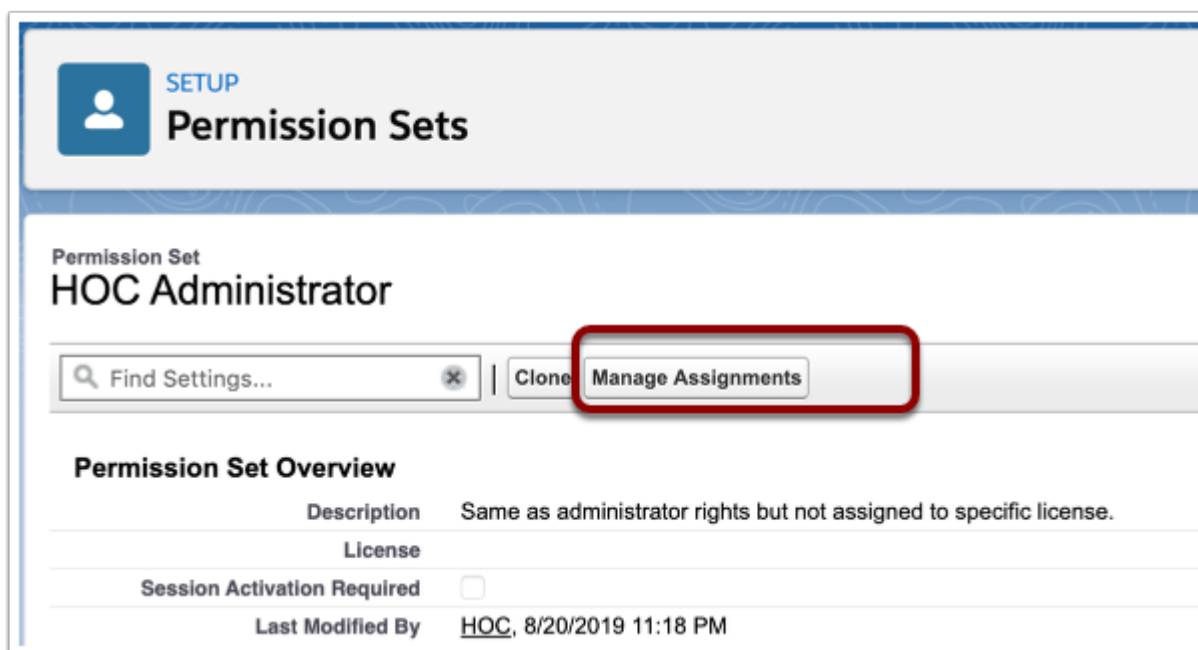
The Four Permission sets available

- HOC System Administrator - Grants a user with a full Salesforce license, System Administrator access to HOC
- HOC Administrator - Grants a user with any other kind of Salesforce license (i.e. Profile), System Administrator access to HOC
- HOC Staff - Grants a user Staff access to HOC. (i.e they do not have permission to delete records or edit email templates, etc.)
- HOC CMS Administrator - Grants a user access to the HOC CMS.

To assign a Permission Set to a user:

Go to setup / permission sets, and click on the permission set you wish to assign. Click on Manage Assignments.

Then Click on Add Assignments



Put a checkbox next to the User(s) you wish to assign the permission set to. And click the Assign button. (Then Click Done)

Assign Users

Admin Users

View: Admin Users Edit | Create New View

Assign Cancel

<input type="checkbox"/> Action	Full Name	Profile	Username
<input type="checkbox"/> Edit Login	Stephens-Leslie, Lorraine	System Administrator	lorraine@feedingsouthflorida.org
<input type="checkbox"/> Edit Login	Bonet, Ruth	System Administrator	fsf2017@gmail.com
<input type="checkbox"/> Edit	HOC Admin, 0182	System Administrator	client0182@handsonconnect.org
<input checked="" type="checkbox"/> Edit Login	Vatske, Sari	System Administrator	svatske@feedingsouthflorida.org
<input type="checkbox"/> Edit Login	Rodriguez, Ivonne	Staff	irodriguez@feedingsouthflorida.org
<input type="checkbox"/> Edit Login	Volunteer Coordinator, FSF	Staff	volunteers@feedingsouthflorida.org
<input type="checkbox"/> Edit	Wortsman, Alana	System Administrator	awortsman@feedingsouthflorida.org