

CLICK & PLEDGE

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Maintenance

How to Upgrade Your Click & Pledge App

In order to request this update/upgrade, visit the [Click & Pledge Salesforce Upgrade Request Forum](#).

When requesting free upgrade assistance on the Click & Pledge Forum, please be sure to first grant "Click & Pledge Support" access to your Salesforce instance and include the following information:

Organization: Your Organization's Name

Click & Pledge account number: 5-digit C&P Id

Your Salesforce instance organization ID: 15- or 18-digit Salesforce Organization ID

Click & Pledge app version: Current installed version (looks similar to: 9.1612080007)

Granting support access

1. Go to personal settings

2. Click on Grant Account Login Access and grant the Click & Pledge application 7 days of access

How do I know my C&P app version?

Go to Setup and click on Installed Packages

How do I know my Salesforce ID?

Go to Setup and click on Company Information. Scroll down to your [Salesforce.com](#) ID